

Citizant designs and delivers smarter, leaner solutions for Government IT modernization and business transformation

Quantifiable Differentiators

- Woman-Owned Small Business (WOSB) with more than 20 years of distinguished service to Federal agencies
- EXCEPTIONAL Performance – 4.8/5.0 average CPAR scores across all rated Task Orders 2016-18
- 180+ Employees
- 70% of Citizant’s IT staff certified in PMP, ITIL, Agile, DevOps, and other relevant technical areas
- 75% cleared up to TS/SCI
- 95% Staff Retention Rate
- Award-winning, innovative solutions in Data, Transparency, and DevSecOps

Process Maturity & Certifications

- CMMI-DEV V2.0 & CMMI-SVC V2.0 ML3
- Registered CMMI Institute Partner
- ISO 9001:2015 (Talent Acquisition)
- ISO 20000-1:2018 (Shared Services)
- ISO 27001:2013 (Information Security)
- Compliant with EVMS ANSI/EIA-748
- Accounting system deemed “Adequate” by DCAA
- Operating at CMMC Level 3, applied for CMMC RPO
- SCRM framework compliant with ISO 28000:2007

Industry & Customer Innovations

- First to Market with DevOps & Test Automation Boot Camp
- Multifactor Taxpayer Identity Authentication pilot
- Enterprise Architecture approach to IT investment management and decision support
- “Product Owner Proxy” development approach

Core Capabilities: Delivering Results

- Enterprise Data Management & Information Sharing
- Advanced PMO & Data-Driven Support
- Identity, Credential, & Access Management
- DevSecOps CI/CD Pipeline & Testing Automation
- IT Modernization & Agile Transformation
- Process Improvement & IT Organizational Maturity

Primary Federal Accounts

- US Air Force
- Department of Treasury
- Department of Homeland Security
- Department of Justice
- Department of Transportation

Easy-to-Use Contract Vehicles

- USAF SBEAS
- DOJ ITSS-4
- GSA PSS & IT Schedule 70

Industry Awards & Recognition

- 2019 USWCC “Women Contractor Award” in the Innovation and Performance category
- *Government Computer News*’ Promising Practice Award for data management excellence
- *Computerworld*’s 21st Century-Achievement Award for data harmonization/information sharing
- MIT’s Outstanding Contributor Award for data quality
- Government Information Security Leadership Award
- White House citation for HUD’s Open Data Initiative
- Nominated for ACT-IAC’s Igniting Innovation Award for contributions to the DHS MGMT Cube



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Robust Process & Data-Driven Approach for Delivery Confidence

Through a commitment to process quality that spans almost two decades, Citizant has developed a scalable, tailorable approach to effective, full lifecycle program support. Features of our Performance Assurance Methodology (PAM)™ illustrated below include:

- Integrating effective tools, disciplined management processes, and best practices
- Enabling transparency, accountability, and data-driven decision-making
- Providing access to a vast process asset library maintained by project management and process improvement experts
- Developing and implementing tailorable multi-model management and delivery approaches that blend PMBOK, ISO, CMMI, ITIL, and lessons learned

Our methodology leverages these key elements and best practices for program success:

- Use of KPIs, organizational metrics, and visualization techniques
- Fit-for-purpose application by experienced and certified project and IT portfolio management professionals
- Rigorous Program Management Reviews – cited as an Industry Best Practice by both CMMI and ISO auditors
- Disciplined peer reviews and retrospectives
- Defined, forward-looking risk management processes inherent in delivery approach
- Informed and implemented by culturally savvy management consulting personnel
- Audited annually to align with evolving agency needs and leading industry recommendations

ABOUT CITIZANT

Citizant designs and delivers smarter, leaner business and IT transformation solutions to government agencies, with a focus on the Departments of Treasury, Homeland Security, Justice, and Transportation. We employ leading experts in Agile development, DevOps automation, enterprise data management, process improvement, and program management. Citizant's Civilian Business Unit was appraised at CMMI Maturity Level 3 V.20 (DEV & SVC), the 4th company worldwide to achieve this distinction, and is certified under ISO 9001:2015 for Talent Acquisition as well as ISO 20000-1:2018 for Shared Services and ISO 27001:2013 for Information Security. Citizant is based in Chantilly, VA, with offices in Washington, DC, and employees supporting government customers in more than 30 states.

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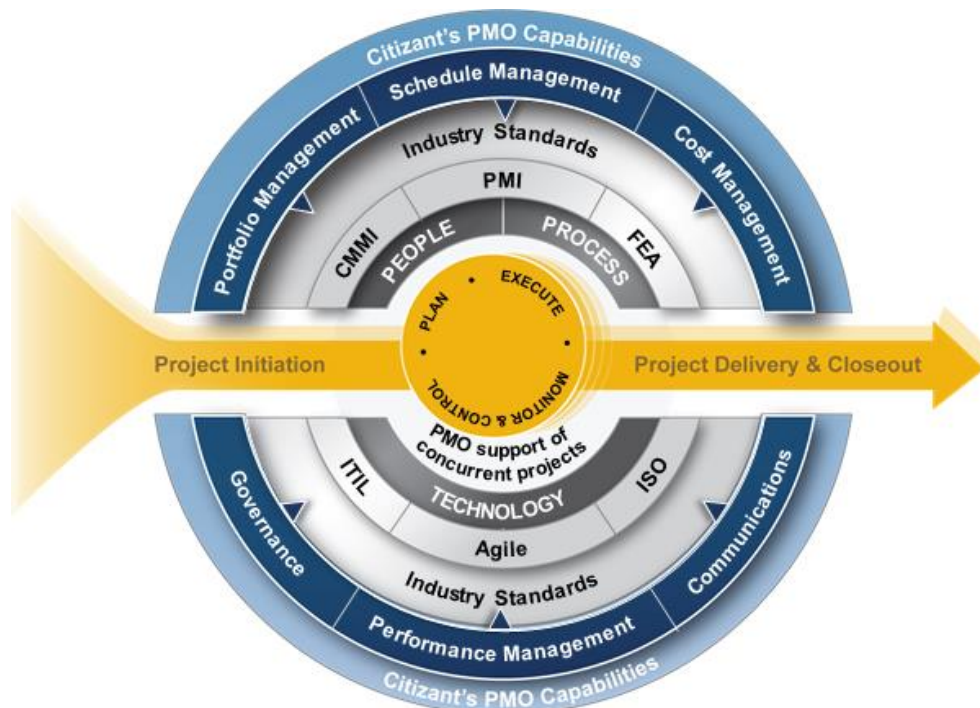
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Citizant's Performance Assurance Methodology integrates quality best practices with project management maturity to enable successful delivery of multiple, concurrent projects in a complex IT portfolio setting.